



Consultation on proposed closure of GP Branch Surgery Wood Road Tettenhall

Introduction

For some time Tettenhall Medical Practice has been experiencing difficulty in managing and sustaining the branch surgery in Wood Road, Tettenhall. All our patients deserve a high quality healthcare service but for a number of reasons we feel unable to deliver the services we would like to from this branch. Therefore, we have made a request to NHS Wolverhampton Clinical Commissioning Group (WCCG) to close the Wood Road Branch Surgery.

For the Partners of Tettenhall Medical Practice the decision to request the closure of the branch surgery has not been taken lightly. Over the past months we have tried various solutions to keep the branch surgery open. However, the national shortage of GPs has led to difficulty in recruitment of permanent doctors, and due to increasing financial costs we are now at the point where we feel the branch surgery is no longer sustainable. As GPs we are primarily concerned with the well-being of our patients. We believe that by centralising services to a single site at Lower Green Health Centre we will be able to offer a more flexible, efficient GP service with better access for our patients.

A consultation started on Tuesday 7th May on the proposed closure of Wood Road Branch Surgery and ends on Sunday 15th September 2019. If you need this information in another format or language or if you need assistance completing the survey please call 01902 444571.

Your views are important to us. Please take a few minutes to complete the questionnaire overleaf.

Questionnaire

Q1. Please tick one of the boxes below:

I am:

- A patient
- A carer of a patient
- A relative of a patient
- A friend of a patient
- I am interested in the service
- Other.....

Q2. In the last 12 months how often have you visited Wood Road Branch Surgery?

- Never
- 1-3 times
- 4-6 times
- 7-9 times
- 10+

Q3. Do you support the closure of Wood Road Branch Surgery so that all services can be centralised into Lower Green Health Centre?

- Yes
- No
- Not sure

Q4. Thinking about the proposed closure of Wood Road Branch Surgery, what impact do you consider this will have?

- No impact
- Positive
- Negative
- Prefer not to say

Please tell us the reason for your answer: (Please continue on a separate sheet if required).

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Q5. Please tell us what concerns, if any, you may have regarding the proposed closure of the Wood Road Branch Surgery? (Please continue on a separate sheet if required).

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Q6. How did you find out about this public consultation?

- A poster
- In a voluntary/community organisation
- At a learning disability day service
- Newspaper
- Social media (Facebook/Twitter)
- Drop in event
- Someone stopped you in the street (NHS Outreach Engagement Team)
- Radio
- NHS or council website
- A friend or family member
- If other please specify.....

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Equalities monitoring

We recognise and actively promote the benefits of diversity and we are committed to treating everyone with dignity and respect regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (gender) or sexual orientation. To ensure that our services are designed for the population we serve, we would like you to complete the short monitoring section below. The information provided will only be used for the purpose it has been collected for and will not be passed on to any third parties.

Q7. Which area do you live in?

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Q8. What are the first four characters of your postcode?

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Q9. What is your gender?

Male Female Transgender Prefer not to say

Q10. If female, are you currently pregnant or have you given birth within the last 12 months?

Yes No Prefer not to say

Q11. What is your age?

Under 16 16-24 25-34 35-59 60-74 75+ Prefer not to say

Q12. What is your ethnic group?

- Asian or Asian British
- Black or Black British
- Chinese
- Mixed dual heritage
- White or White British
- Gypsy/Romany/Irish traveller
- Arab
- Prefer not to say
- If other, please specify here.....

Q13. Do you look after, or give any help or support to family members, friends, neighbours or others because of either:

- Long-term physical or mental-ill-health/disability
- Problems related to old age
- No
- I'd prefer not to say
- If other, please describe.....

Q14. Are your day-to-day activities limited because of a health condition or illness which has lasted, or is expected to last, at least 12 months? (Please select all that apply)

- Vision (such as due to blindness or partial sight)
- Hearing (such as due to deafness or partial hearing)
- Mobility (such as difficulty walking short distances, climbing stairs)
- Dexterity (such as lifting and carrying objects, using a keyboard)
- Ability to concentrate, learn or understand (Learning Disability/Difficulty)
- Memory
- Mental ill-health
- Stamina or breathing difficulty or fatigue
- Social or behavioural issues (for example, due to neuro diverse conditions such as Autism, Attention Deficit Disorder or Aspergers' Syndrome)
- No
- Prefer not to say
- Any other condition or illness, please describe:

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Q15. What is your sexual orientation?

- Bisexual
- Heterosexual/straight
- Gay
- Lesbian
- Prefer not to say
- Other (please state).....

Q16. Are you:

- Single – never married or partnered
- Married/civil partnership
- Co-habiting
- Not living in a couple
- Married (but not living with husband/wife/civil partner)
- Separated (still married or in a civil partnership)
- Divorced/dissolved civil partnership
- Widowed/surviving partner/civil partner
- Prefer not to say
- Other relationship.....



Q17. What is your religion and belief?

- No religion
- Baha'i
- Buddhist
- Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- Hindu
- Jain
- Jewish
- Muslim
- Sikh
- Other (please specify).....
- Prefer not to say

The survey is also available online at www.surveymonkey.com/r/Woodroad

Thank you.